



MILESTONE MOMENTS

with Ray Resendez, CIDQ Customer Experience Manager

Connecting our past to our future 1974–2024

50
YEARS
STRONG

Q: What positions have you held at CIDQ?

A: I'm currently the Customer Experience Manager at CIDQ headquarters. This November will be 24 years for me with CIDQ, formerly NCIDQ.

I've held many different roles here over the years. I managed certifications, applications, as well as coordinating safe delivery and set up of exams to be graded at our Grading Sessions back in the day — which was one of my favorite roles. I've enjoyed meeting many NCIDQ Certificate holders from all over the U.S. and Canada while in this role.

Q: What is one of your best memories of CIDQ?

A: One of my best or funniest memories of NCIDQ was on our last weekend EVER of Grading; the session took place in Tempe, AZ. If you were there for Jody's birthday celebration, you know what I'm talking about. I'll leave it at that.
laughter If you know, you know.

Q: What role did NCIDQ/CIDQ play in your career?

A: Since Day One, November 13th, 2000, NCIDQ has welcomed me with open arms...and lots of patience! Over the years, through all the ups and downs, four supervisors, exam changes and updates, economic crises, one thing that has never changed is the mutual love, respect, and understanding that developed over the years. 24 years later, still strong and true. So, thank you for believing in me and keeping me around. Congratulations on the big 5-0, CIDQ! You wear it well. CHEERS!